



2708 Franklin Avenue
 Council Bluffs, IA 51503
 712-366-9596

TRAVELER INFORMATION (Rev 2/28/17)

RESERVATIONS: Contact Kathy or Ward Kinney at Fontenelle Tours. Phone: **712-366-9596**. If no one answers please leave a message on voice mail. With some exceptions, only a \$50.00 deposit is required at the time that reservations are made. (Make reservations as early as possible as space is limited.) The balance is due as stated on each brochure. On some tours intermediate payments are required. Payment in full is required as stated on each brochure.

WHAT THE TOUR INCLUDES: * Transportation on deluxe motor coach with frequent rest stops. * Selected quality hotel/motel accommodations for each night of the escorted tour. * Baggage handling in and out of lodgings for one bag * Included meals are prearranged with no waiting in line. * Only those meals underlined in the brochure are included in price. * Sightseeing and admissions as listed in the itinerary. * Reserved seating for shows included in the tour with drop off at the door.

WHAT THE TOUR DOES NOT INCLUDE: * Adult beverages such as beer, wines, or liquors, items of a personal nature, tips to driver and tour host, meals that are not listed in the brochure, fuel surcharges or any expense item not specifically mentioned under "What the-Tour Includes".

Travel Protection: Fontenelle Tours recommends that you purchase a Travelex travel protection plan to help protect you and your travel investment against the unexpected. Travel protection plans include coverage for Trip Cancellation, Trip Interruption, Emergency Medical and Emergency Evacuation/Repatriation, Trip Delay, Baggage Delay and more. For our Collette Vacation partnership packages there is also an optional insurance plan. Please call our offices for more details.

For a summary of plan details on benefits, coverages, limitations and exclusions, please refer to the applicable Description of Coverage. Travel Insurance is underwritten by Transamerica Casualty Insurance Company, Columbus, Ohio; NAIC #10952. 1308294

CANCELLATIONS made by traveler(s): Tours and trips that are cancelled after the "Final Payment Due" date will be refunded only that portion of the cost that can be recovered from our suppliers. Any trip cancelled by Fontenelle Tours because of too few participants will be fully refunded.

(OVER PLEASE)

Make checks payable and mail to: **Fontenelle Tours**
11808 Mason Plaza
Omaha, NE 68154

----- C U T H E R E -----

TOUR RESERVATION

Enclosed is my \$_____ per person deposit for _____ Tour _____ (Dates); Price _____
 Name: _____ Address _____
 City: _____ State: ____ Zip: _____ Phone: _____
 Single ____; Double ____; Triple ____; Quad ____; Roommate (s): _____ (Fontenelle tours does not assign roommates)
 Boarding Point: Please mark one each time you make a reservation
 College of St. Mary (1901 S.72) _____; Center Mall, 42nd St. _____; Best Western, Co Bluffs (2216 27th Avenue, CB) _____
 Smoking preference _____
 Stairs No Problem ____ Stairs a Real Problem _____ E-mail Address (Optional) _____
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Omaha / Council Bluffs – (712) 366-9596 – www.fontenelletraveltours.com
2708 Franklin Avenue, Council Bluffs, IA 51503 (Revised 8/1/18)

RESPONSIBILITY: Fontenelle Tours act solely in the capacity of an agent on behalf of its patrons in arranging for transportation, lodging, sight-seeing and other services and are not responsible for damage, loss, delay, injury or accident due to any act or default on the part of any company or person engaged in providing transportation, lodging, or other services which are a part of the tour. Rates quoted are based on tariffs and prices current at the time of printing and are subject to changes therein, at, or before time of final payment. Company expressly reserves the right to withdraw any tour or make any change in the tour with or without notice that may become necessary, including substitutions of accommodations or transportation. No carrier with whom transportation shall be arranged in connection with this tour shall have or incur any responsibility to any person taking the tour except its liability as a common carrier.

ROOM PREFERENCES: We can request certain room preferences and, if they can, the hotels / motels will usually honor them. Therefore, we need to know when you register if there are friends who wish to be near each other, if one flight of stairs is a problem, and if you prefer a smoking or non-smoking room, especially if it is needed for health reasons.

GRATUITIES: The cost of the tour includes the gratuities for the porter for baggage handling, for the meals whose cost is included in the tour, and for step-on guides. It does not cover gratuity for the maid in the hotel rooms, since we have no way of knowing who will clean which rooms. Therefore, this is left up to the individual traveler.

Regarding gratuities for the tour hosts and motor coach operator - - - These people are there to see that you are comfortable, assist with problems, and ensure that you have a truly enjoyable and relaxing trip. Consequently, it is Fontenelle Tours' position that if they meet these goals, you as a traveler should consider a gratuity for them. Based upon reports from other tour operators, suggested gratuity for the tour host(s) is \$3.00 to \$5.00 per day and for the driver \$2.00 to \$3.00 per day.

DEPARTURE TIMES & PLACES: For times consult the individual brochures. For longer tours consult letter listing your hotels, etc. Regular departure and return places are:

COLLEGE OF ST. MARY - Pick-up / drop-off or parking a car occurs near bus boarding area--BEHIND THE Science Center along the east fence. Entrance to the campus is best from the south off of Mercy Road. You may leave cars here overnight if you fill out a liability waiver sheet at the bus.

BEST WESTERN CROSSROADS OF THE BLUFFS (2216 27th Avenue, Council Bluffs, IA) – Pick-up in front of the lobby on the east side of the facility.

NOTE: Due to the risks associated with leaving cars unattended on multiple-day trips, we urge you to consider one of these options:

1. Have someone drop you off at a pick-up point.
2. Take a taxi to a pick-up point.
3. Drive to the pick-up point, but arrange to have someone get your car later in the day and take it to your home or theirs until the day of your return.
4. If none of the above works, you may park your car in the east parking lot of the COLLEGE OF ST. MARY--72nd & Mercy Road or their extended parking lots. However, you must fill out a form to register your name, color and make of car, license number, date you will return. We will have these forms at the bus behind the College as you board the bus. THE COLLEGE CANNOT TAKE ANY RESPONSIBILITY FOR THE SAFETY OF YOUR CAR, BUT THEY HAVE BEEN KIND ENOUGH TO PERMIT PARKING THERE.

----- The remainder of this page for notes and options -----
